

# ULTRA HYBRID Owner's Manual



First Edition – December 19, 2024 Last Revised – September 4, 2025 Document # 720014-0000R



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#### **Disclaimer**

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## Federal Communications Commission (FCC) Radio Frequency Interference Statement

#### Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Note

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.



#### Information to the User

This equipment must be installed and used in strict accordance with the manufacturer's instructions. However, there is no guarantee that interference to radio communications will not occur in a particular commercial installation. If this equipment does cause interference, which can be determined by turning the equipment off and on, the user is encouraged to contact Nanoptix Inc. immediately.

Nanoptix Inc. is not responsible for any radio or television interference caused by unauthorized modification of this equipment or the substitution or attachment of connecting cables and equipment other than those specified by Nanoptix Inc. The correction of interferences caused by such unauthorized modification, substitution or attachment will be the responsibility of the user.

In order to ensure compliance with the Product Safety, FCC and CE marking requirements, you must use the power supply, power cord, and interface cables, which were shipped with this product or which meet the following parameters:

#### **Power Supply**

UL Listed power supply with standard 60Hz-50Hz, 100-240VAC input and 12VDC isolated output for the GAME INTERFACE, 24VDC output for the Host and the Spill Proof printer. Power supplies used must be equipped with AC line filtering, over-current and short-circuit protection. The use of these products with a power supply other than a Nanoptix Inc. approved one will require you to test the power supply with the Nanoptix Inc. product for FCC and CE mark certification.

#### **Communication Interface Cable**

An approved Nanoptix interface cable must be used with this product. Use of a cable other than Nanoptix approved product will require that you test the cable with the Nanoptix Inc. printer and your system for FCC and CE mark certification.

#### **Power Cord**

A UL listed, detachable power cord must be used. A power cord with Type SVT marking must be used. For applications outside North America, power cords that meet the particular country's certification and application requirements should be used.

The use of a power cord other than described here may result in a violation of safety certifications that is in force in the country of use.

#### Industry Canada (IC)

#### **Radio Frequency Interference Statement**

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la classe A respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

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## **About the Ultra Hybrid Description of the Ultra Hybrid**

The Nanoptix Ultra Hybrid has been designed to manage small game rooms. From remotely clearing credits and printing behind the counter, to acting as a complete bookkeeping center. With simple nonintrusive connections, the system can be scaled up or down to adapt to different needs. The system's main components, HOST and GAME INTERFACE are shared between wired and wireless systems. This simplifies the process of changing from one configuration to another.



## **Parts list**

Item #	Item	Part number	Description	Quantity
1	ULTRA SYSTEM SYSTEM 4 5 6 44 7 8 9 44 6 6 44 7 8 9 44 6 6 44 7 8 9 44 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	950032-0001R	Wireless Host	1
2		950023-3001R	Spill Proof Printer	1
3		100505-2060R	Paper roll, 80mm, P355	1
4		270034-0003R	Power Supply, 24Vdc, 2.1mm Barrel	1
5		102080-0000R	Power Cord, N.America	1
6		210068-0105R	Power Harness	1
7	A	270080-0001R	RS-232 Cable	1
8		950033-0001R	Wireless Game Interface	5
9		210075-0003R	RJ45 to 5 wire cable	5
10		270075-0101R	RJ45-RJ45 Cable	5
11	11	100580-0071R	Wire tap splice	25
12		102085-0002R	Cable, USB A- male to B-Mini,2m	1

## Installation instructions

#### **HOST terminal installation**

Select a location to install the system's HOST components. A minimum counter space of 16" x 16" is suggested. The HOST components include Items 1 through 7.



- 1. Connect the DC jack end of the power harness (6) to the Spill Proof printer (2)
- 2. Connect the 2 pin Molex end of the power harness (6) to the HOST (1)
- 3. Connect one end of the RS-232 cable (7) to the Spill Proof printer (2)
- 4. Connect the other end of the RS-232 cable (7) to the HOST (1)
- 5. Connect the power supply (4) to the HOST (1)
- 6. Connect the power cord (5) to the power supply (4)
- 7. Load paper (3) into the Spill Proof printer (2)





## **GAME INTERFACE installation**



Color	Function	
Black	Ground	
Green	Hard Meter – Coin IN	
Yellow	Hard Meter – Cash OUT	
Blue	Knock off button	
Red	Power (5VDC-24 VDC)	

- 1. Mount the GAME INTERFACE (8) inside the cabinet
- 2. Using the RJ45 to 5 wire cable (9) and wire tap splice (11)
  - a. Attach the black wire to the games's power supply ground
  - b. Attach the red wire to game's power supply source (5-24 VDC)
  - c. Attach the green wire to the game's Hard Meter Coin IN
  - d. Connect the yellow wire to the game's Hard Meter Coin OUT
  - e. Attach the blue wire to the knock off or ticket button
- 3. Connect the RJ45 to 5 wire cable (9) to the GAME INTERFACE (8) using RJ45-RJ45 Cable (10)
- 4. In a typical installation, the GAME INTERFACE is powered through the RJ45 port. Alternatively, the DC jack can be used.



## **HYBRID HOST features**



#### 2-line display

Provides information to the user



## **Key switch**

Turning the key switch prints the Bookkeeping report and is used for special functions



#### **Keypad**

Used to select game number for remote cashout / knock off. Also used to select password combinations (when feature is enabled) and troubleshooting information tickets are printed using special combinations of buttons pressed at the same time.



#### DAILIES button

Prints the dailies report

#### LAST CASHOUT button

Prints the previously printed ticket with the word DUPLICATE !!! added

#### LAST 10 CASHOUT button

Prints the last 10 previously printed tickets.

#### CLEAR button

Clears the info currently displayed on the display

#### SELECT button

Used to confirm HOST actions and functions.

#### KNOCK OFF button

Sends a pulse that simulates pressing the game's "cashout" or "Ticket" button to the game number that was selected



#### 25 multi-color LEDs

Provide the status of the games



Color	Status	
Off	Disconnected	
Red	Offline	
Green	Connected	
Blinking Green	Cashout	
Orange	Selected	

## **DIP switch configuration (located at the back)**Used to configure the settings and features



Switch	Function	OFF	ON
1	Boot Mode	Run	Recovery
2	Communication	Wireless	Wired
3	Mode	Cashless	Central Print
4	Report	Legacy	Enhanced
5	Cashout tickets	Print 1	Print 2
6	Printer errors	Detect	Ignore
7	Max cashout	On	Off
8	Future	Off	On
9 to 16	Future		

## **HYBRID HOST Interface Ports**



Molex 2 pin

Provides power to the Spill proof printer



Pin #	Function
2	+24 V
1	Ground

**DC Jack** 

Main power source (24VDC)



Pin #	Function
1 (pin)	+24 V
2	Ground

## **USB HOST (x2)**

Future



Pin #	Function	
1	+5 V	
2	Data -	
3	Data +	
4	Ground	

#### **RS-232 - plug**

Communication with the Spill Proof printer



Pin#	Function
1	NC
2	RXD
3	TXD
4	NC
5	Ground
6	NC
7	RTS
8	CTS
9	NC

#### **RJ11**

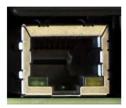
**RS-485 Communication** 



Pin #	Function
1	Ground
2	RS-485 +
3	RS-485 -
4	Ground
5	Ground
6	Ground

**RJ45** 

Ethernet communication Future



Pin#	Function	Signal
1	Ground	TX+
2	Bet Lamp	TX-
3	Hard Meter IN	RX+
4	Hard Meter OUT	NC
5	Spare	NC
6	Knock off	RX-
7	Coin Acceptor	NC
8	Game power	NC

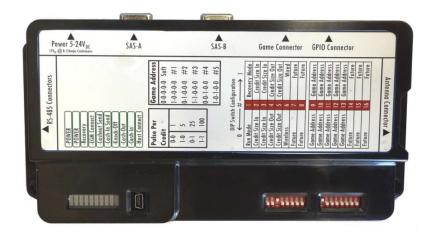
## Mini USB (located underneath) Firmware update and configuration



Pin#	Function
1	+5 V
2	Data -
3	Data +
4	NC
5	Ground

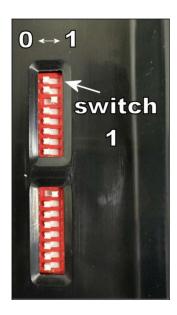


## **HYBRID GAME INTERFACE Features**



## **DIP** switch configuration

Used to configure the settings and features



DIP Switch # 1	Function	
0	Run Mode	
1	Recovery Mode	
DIP switch # 2 - 3	IN Meter Credit size	
0 – 0	1	
1 – 0	5	
0 – 1	25	
1 – 1	100	
DIP switch #4 - 5	OUT Meter Credit size	
0 – 0	1	
1 – 0	5	
0 – 1	25	
1 – 1 100		
DIP switch # 6	Communication mode	
0	DIP Switch Credit Size	
1	Software Credit Size	
DIP switch # 7	In/Out - pulse per credit	
0	Wireless	
1	Wired	
DIP switch # 8	Future	
DIP switch # 9-10-11-12-13	Game number	
0 - 0 - 0 - 0 - 0	Set by software	
1 - 0 - 0 - 0 - 0	Game 1	
0 - 1 - 0 - 0 - 0 Game 2		
1 – 1 – 0 – 0 — Game 3		
0 – 0 – 1 – 0 – 0 Game 4		
1-0-1-0-0	1 – 0 – 0 Game 5	
1-0-0-0-1	Game 25	
DIP switch # 14, 15 & 16	Future	

#### **LED** indications

Provide status



LED#	Status
1	POWER
2	Recovery
3	EGM Connect
4	
5	Cash-Out send to Host
6	Cash-In send to Host
7	Knock-Off sent
8	Cash-Out received
9	Cash-In received
10	Blinking – Connecting to Host Solid - HOST Connected



## **HYBRID GAME INTERFACE Ports**



## Molex 10 pin

Expansion module interface



Pin #	Function	
1	Ground	
2	+5 V	
3	MISO	
4	MISO CLK	
5	MISO NSS	
6	MOSI	
7	MOSI NSS	
8	MOSI CLK	
9	NC (+5 V pullup)	
10	MISO INT	

#### **RJ45**

Connection to interface cable



Pin#	Function	
1	Ground	Input
2	Bet Lamp	Input
3	Hard Meter IN	Input
4	Hard Meter OUT	Input
5	Spare	Output
6	Knock off	Output
7	Coin Acceptor	Output
8	Game power	Input



## RS232 – receptacle (x2)

Serial communication



Pin#	A	В
	Plug	Receptacle
1	NC	NC
2	TXD	RXD
3	RXD	TXD
4	NC	NC
5	Ground	Ground
6	NC	NC
7	Ground	Ground
8	NC	NC
9	+5VDC	+5VDC

#### **DC Jack**

Optional power source (5VDC – 24VDC)



Pin #	Function	
1(pin)	+ 5 - 24V	
2	Ground	

#### Mini USB (located at the front)

Firmware update and configuration



Pin #	Function
1	+5 V
2	Data -
3	Data +
4	NC
5	Ground

## RJ11 (x2) (located at the side)

RS485 Communication



Pin #	Function
1	Ground
2	RS-485 +
3	RS-485 -
4	Ground
5	Ground
6	Ground

## **Spill Proof printer**



LED	Status	
ON	Unit ready	
OFF	Unit OFF or booting	
Slow blink	Out of paper	
Fast blink	Cover open or	
	Printer error	

The Nanoptix Spill Proof is extremely fast, quiet, and very reliable. To test the printer, power it "ON" while pressing and holding the paper feed button for approximately 5 seconds. A status ticket like the one below will be printed. This resident ticket lists the current printer settings

```
SPILL PROOF
Model:
                      SPL-5.64A (0x1130)
Firmware:
Config version:
                      0.40.0.0
COMMUNICATION
                      CITIZEN 3551 CBM1
 Protocol:
 Interface:
                       Serial
 Serial Settings:
                      9600,8,NONE
 Handshaking:
                      PRT+RTS
 Print Mode:
PRINT CONTROL
 Print Method:
                      No HPQ
 Speed:
                       125 mm/sec
 Black Bar Index:
                      Disabled
 No HPQ Burn Time:
                      350 us (0)
 Motor Current: 2
Real-Time Command: Disabled
 Validation Bit:
                      After TOF Detect
PRINTER ENVIRONMENT CONDITIONS
 Voltage:
                      23.8 Volts
 Temperature:
                      24 Celcius
SYSTEM RESOURCES
 FLASH: Used=00000 RAM: Used=00000
         Free=65535
                           Free=65535
LIBRARY INVENTORY (STANDARD)
 NPX Metrics 1.4
 NPX PDL
              1.10.1
              0,1,2,3,4,5,6,7,8,9,A,B,F
1,2,3,4,5,6,7,8,h,9,A,B,C,
D,E,F,G,I,J,K,L,N,D,P,Q,R,
 Templates:
 Regions:
              S,T,U,Z,X,a,b,c,d,e,f,g,i,
              j,k,1,m,n,o,p,q,r,s,t,u,v,
 Graphics:
Fontset: NanoptixStandard 2
MANUFACTURING INFORMATION
               209008-0004R-02
Board:
 Printer ID: SP00483
               20220608
Date Code:
A to D: 03bc,020c,0034,03fe
   *S|0|SPL-5.64A|@|@|@|H|A|P |*
```



A second ticket will also be printed containing the printer's history and performance.

```
Performance Report (5C8653AO)
     Printed 04/12/1999 02:43:18 GMT
 Nanoptix Spill Proof Statistics
 Printer ID:
                          SP00483
 Mode1:
                           SPILL PROOF
 Firmware:
                          SPL-5.64A (0x1130)
 Power cycles:
                          132
                        655 (meters)
Paper printed:
Number of cuts:
 Jams:
                          0
 Voltage errors:
 Temp. errors:
                          0
TOF errors:
TOF < 2mm:
                          0
2mm >= TOF < 4mm:
                          0
 4mm >= TOF < 6mm:
                          0
6mm >= TOF < 8mm:
8mm >= TOF < 10mm: 0
TOF > 10mm: 0
Drawer opened:
Paper low:
Paper out:
Platten open:
Paper in chute:
                          0
                          0
Max tickets(1 m): 2
Max tickets(10 m): 2
Max tickets(1 hr): 2
Max tickets(24 hr): 2
Max tickets 2 ...
Max temp.: 30 Celcius
Min temp.: -22 Celcius
Max voltage: 24.4 Volts
0789D:10H:40M:55S
```

For further information regarding the Spill Proof printer, refer to the owner's manual, available at <a href="https://nanoptix.com/support/spill-proof/">https://nanoptix.com/support/spill-proof/</a>



## System operation and special functions

#### Power up information ticket

Each time the Ultra Hybrid HOST is powered on, a power up information ticket will be printed. The resident ticket lists the firmware version and current settings. This ticket can also be used as confirmation that the HOST is communicating with the Spill Proof printer.

NANOPTIX ULTRA
ACCOUNTING SYSTEM
HOST HOS-1.0K
MAX CASHOUT OFF
ENHANCED ENHANCED
WIRELESS COMMUNICATION

2025/07/07 16:53:17

#### **Factory reset**

#### Operation:

Press and hold **<Number 2>** then turn the **<KEY>** "FACTORY RESET?" Will be displayed Press the SELECT button to accept

#### Result:

Accounting information will be erased All games will be disconnected from the HOST Then the HOST will restart automatically and reconnect all the GAMES that are discoverable

#### Wireless communication channel reset

Duplicate tickets and communication problems can be caused by the system operating on a "noisy" channel. Power off the whole system (HOST and GAME INTERFACES), then power on the HOST first, followed by all the games. The HOST will automatically select the least noisy channel available in the location.

#### Force a game's credit be cleared from the HOST (Knock off)

#### Operation:

Enter game number
Press the **SELECT>** button
Press the **SELECT>** button

#### Result:

A pulse that simulates pressing the game's "cashout" or "Ticket" button to the game number that was selected.



#### **Print bookkeeping**

Operation:

Turn the **<KEY>** to the ON position, then release

Result:

BOOKKEEPING information will be printed and then automatically cleared back to zero

2025/08/27 10:24	:11
LAST RESET: 2025/08/2	7 10:15:07
Bookkeeping TOTAL CASHIN \$ 0 TOTAL CASHOUT \$ 0 SURPLUS \$ 0	.00
GAME REPORTION SERIAL # 01 FFFFFFFF 02 FFFFFFFF 03 FFFFFFFF 04 FFFFFFFF 05 FFFFFFFFFFFFFFF	-
CLEAREDI	

#### **Print dailies**

Operation:

Press the **<DAILIES>** button

Result:

Accounting Information which was saved in memory since the previous RESET will be printed. DAILIES information is independent from the BOOKKEEPING information

2025/08/27 LAST RESET: 2025	10:24:05 /08/08 10	0:44:11
Dailies TOTAL CASHIN \$ TOTAL CASHOUT \$ SURPLUS \$	152.25 100.13 52.12	
GAME REP ID SERIAL # 01 FFFFFFF 02 FFFFFFF 03 FFFFFFF 04 FFFFFFF 05 FFFFFFF	CASH IN 7.25 28.00 28.75 71.00 17.25	CASH OUT S 0.08 9.00 12.05 30.00 49.00

#### **Reset dailies**

Operation:

Press the <DAILIES> and the <Number 6> button simultaneously

Press the **<SELECT>** button to confirm

Result:

The Dailies accounting information will be printed and then cleared back to zero.



#### **Set Dailies report password**

#### Operation:

Press and hold the **<DAILIES>** button then turn the **<KEY>** to the ON position, then release Press the **<SELECT>** button

#### Result:

You will be prompted to enter a password Enter a 4 digit password

#### **Clear Dailies report password**

#### Operation:

Press and hold the **<Number 9>** button then turn the **<KEY>** to the ON position then release Enter password

#### Result:

Password will be removed. When the **<DAILIES>** button is pressed, you will no longer be prompted to enter a password

#### **Print last cashout**

#### Operation:

Press the **<LAST CASHOUT>** button

#### Result:

The previous ticket will be printed with the word DUPLICATE added



#### **Print last 10 cashouts**

Operation:

Press the <LAST 10 CASHOUT> button

Result:

The last 10 previously printed tickets will be printed

2025/08/08 10:50:27 Cashout #01 on: 2025/08/08 DUPL ICATE!!! VOUD-ER # 00000009 GAME 05-FFFFFFF FOR \$\*\*\*\*\*5.00 10:37:57 29-30814208 10:39:22 Cashout #02 on: 2025/08/08 DUPLICATEIII
VOUCHER # 00000010
GAME 03-FFFFFF
FOR \$\*\*\*\*1.00 1-37888000 Cashout #03 on: 2025/08/08 10:39:54 DUPLICATE!!! VOUCHER # 00000011 GAME 03-FFFFFF FOR \$\*\*\* 2.00 2-63353600 Cashout #04 on: 2025/08/08 DUPLICATE!!! 10:40:11 VOUCHER # 00000012 GAME 02-FFFFFF FOR \$\*\*\*5.00 5-97952000 10:40:29 Cashout #05 on: 2025/08/08 DUPLICATE!!! VOUCHER # 00000013 GAME 01-FFFFFF FOR \$\*\*\*\*0.04 0-19182592 Cashout #06 on: 2025/08/08 DUPLICATE!!! 10:40:42 VOUCHER # 00000014 GAME 04-FFFFFF FOR \$\*\*\*5.00 7-07667200 Cashout #07 on: 2025/08/08 10:41:10 DUPLICATE!!! VOUCHER # 00000015 GAME 05-FFFFFF FOR \$\*\*\*5.00 20-57338112 Cashout #08 on: 2025/08/08 10:45:32 DUPLICATE!!! VOUCHER # 00000016 GAME 04-FFFFFF FOR \$\*\*\*\*3.00 3-83347200 Cashout #09 on: 2025/08/08 10:46:44 DUPLICATE!!! VOUCHER # 00000017 GAME 04-FFFFFFF FOR \$\*\*\*\*1.00 1-48268800 Cashout #10 on: 2025/08/08 10:49:59 VOUCHER # 00000018 GAME 04-FFFFFFF FOR \$\*\*\*\*5.00 7-81286400



#### **Retrieve metrics information from the HOST**

Note: Metrics information can also be retrieved using Ultra Hybrid Utility

Operation:

Press the **<DAILIES>** button and **<Number 8>** simultaneously Press the **<SELECT>** button

Result:

Hardware information related to the HOST will be printed

2025/08/08 10:57:47 METRICS REPORT	
Power Up Count Up Time 2D: Min Temperature Max Temperature Key Turn Count	5 19H:19M:385 36 52 21
Keypad Count Key 1 Key 2 Key 3 Key 4 Key 5 Key 6 Key 7 Key 8 Key 9 Key 0 Key Dailies Key Last Cashout Key Last 10 Cashout Key Knock Off Key Select Key Clear	23 18 2 0 4 2 0 3 4 3 18 4 2 0 9
ID COM LOST COUNT 01 3 02 5 03 4 04 5	



## **Conduct wireless signal strength report**

#### Operation:

Simultaneously press the <DAILIES> button and <number 9> Press the <SELECT> button

#### Result:

A ticket will be printed displaying the signal strength of each game connected, HOST wireless configuration information and DIP switch settings

2025/08/08 10:58:07 SIGNAL STRENGTH REPORT		
Signal Strength Meanir Signal Strength -30 dBm -50 dBm -70 dBm -80 dBm -90 dBm	Description Excellent Very Good Okay Not Good Unusable	
ID XBEE # 01 0013A200421E07F0 02 0013A200421E07BD 03 0013A200422561F1 04 0013A200421E0806 05 0013A200421D7FE0	Signal Strength Very Good (-56) Very Good (-49) Very Good (-57) Very Good (-46) Okay (-64)	
HOST Information VERSION HOS-1.0M BAP N/A Board S/N N/A Label S/N N/A PAN ID 2213 Channel 13		
Dipswitch Settings # Setting Value 1 RUN MODE 2 WIRELESS 3 CENTRAL PRINT MOD 4 LEGACY REPORT 5 PRINT 1 TICKET 6 STOP ON PRINTER OF		



#### **Conduct wireless signal test**

#### Operation:

Simultaneously press the **<DAILIES>** button and **<Number 7>** Enter desired length of the test in minutes

Press the **<SELECT>** button

#### Result:

The HOST will enquire each of the games connected multiple times. After the test duration is completed, a ticket will be printed displaying the signal strength of each game.

2025/08/08 11: SIGNAL STE REPORT	50:17 RENGTH
Signal Strength Mea Signal Strength -30 dBm -50 dBm -70 dBm -80 dBm -90 dBm	ning Description Excellent Very Good Okay Not Good Unusable
START:2025/08/08 END: 2025/08/08	11:49:18 11:50:17
ID AVG MAX 01 -49 -46 02 -42 -42 03 -48 -46 04 -40 -39 05 -62 -61	MIN COUNT -61 39 -45 34 -56 34 -48 34 -65 10

#### **Set Time and Date**

Note: The Time and Date can also be set using Ultra Hybrid Utility

#### Operation:

Press and hold **<Number 3>** then turn the **<KEY>** Press the **<SELECT>** button
Enter the current Year, Month, Day, Hour, Minute YYYY:MM:DD HH:MM (using 24 Hr format)

#### Result:

The new date and time will be displayed

#### **Reset Network**

Operation:

Press and hold **<Number 4>** then turn the **<KEY>** Press the **<SELECT>** button

Result:

All the games are disconnected from the HOST and reconnected



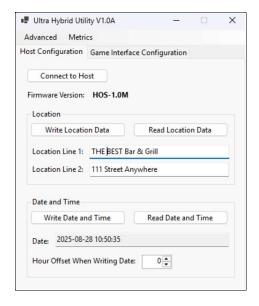
## Firmware update instructions

(The same process is used to update the HOST and GAME INTERFACE)

- 1. Set DIP switch to Recovery mode
- 2. Power the device with a 24VDC source.
- 3. Connect the device to your computer using an A to mini B USB cable.
- 4. To request firmware, contact support@nanoptix.com.
- 5. Download the firmware .zip file to your local disk.
- Extract the entire content of the ".zip" file to a folder on your local disk. The .zip file contains a driver, the firmware file (XYZ.DFU) and the downloader (HybridUltraDownloader.exe)
  - \*\*\* The first time the downloader run, it must be Run As Administrator to install the driver\*\*\*
- 7. Run *HybridUltraDownloader.exe*. The downloader program will open, once the device is found, it will automatically be put into <u>download mode</u>, and the firmware file will be transferred to the device.
- 8. When the download is completed, the message "download completed successfully" will be displayed in green.
- 9. Return the DIP switch back to the *Run Mode* position and cycle the power.

```
At the system firmware Downloader V1.0.0
Opening firmware file: GAME_BOARD_PROCESSOR_STM32G0B0CET6_V1.dfu
Firmware is for a Hybrid Ultra System Game.
Looking for a device in download mode...
Found device in download mode.
Waiting for the device to be ready...
Downloading firmware: 95%
Download complete.
Verifying firmware...
Firmware verification passed.
Download completed successfully.
Please set DIP switch 1 back to the OFF position and cycle the power.
Hit any key to exit.
```

## Ultra Hybrid Utility (Microsoft Windows® application)



#### Retrieve metrics information from HOST and GAME INTERFACES

#### Operation:

Connect the HOST to your computer using an A to mini–B USB cable. Run the Ultra Hybrid Utility Select the <Host Configuration> tab, click the <Connect to Host> button, then click on the <Metrics tab>. finally select <Read Host Metrics>

#### Result:

The Game Metrics information will be displayed. Click the **Save** button to save the information in a .CSV file. Note: GAME INTERFACE information is available by following the same procedure.

#### **Set Time and Date**

Note: The time and Date can also be set directly on the HOST using the keypad

#### Operation:

Connect the HOST to your computer using an A to mini—B USB cable. Run the Ultra Hybrid Utility. Select the <host Configuration> tab, click the <connect to Host> button, Set the time zone offset if required, then click on the <host> button. Click on the <host> button to confirm the transfer was successful.

#### Result:

Your computer's date and time will be transferred to the HOST

#### **Set Location Name**

#### Operation:

Connect the HOST to your computer using an A to mini–B USB cable. Run the Ultra Hybrid Utility. Select the <host > Host Configuration > tab, click the <br/>
Connect to Host > button. Write location name in the 2 Location Line boxes. Then click on the <br/>
Write Location Data > button. Click on the <br/>
Read Location Data > button to confirm the transfer was successful.

#### Result:

The location information will be printed on the power up ticket, dailies report, bookkeeping report and the cashout tickets.



#### **Set Pulse Values**

Note: These settings are only used when the DIP switch 7 is set to "Software Credit size"

#### Operation:

Connect the GAME INTERFACE to your computer using an A to mini–B USB cable. Run the Ultra Hybrid Utility. Select the **<Game Interface Configuration>** tab, click the **<Connect to Game>** button. Set the "Game Pulse In" box and the "Game Pulse Out" box to the desired value, then click the **<Write Cents Per Pulse>**. Click on the **<Read Cents Per Pulse>** button to confirm the transfer was successful.

#### Result:

When a pulse is received, the Cashin total (or Cashout total) will be increased by value selected.

#### **Set Pulse Values - Expansion Box**

Note: This configuration is only required when a location's games do not require the same "COINT IN and COIN OUT" values. These settings are only used when the DIP switch 7 is set to "Software Credit size"

#### Operation:

Connect the GAME INTERFACE to your computer using an A to mini–B USB cable. Run the Ultra Hybrid Utility. Select the **<Game Interface Configuration>** tab, click the **<Connect to Game>** button. Click on the Show Expansion Games checkbox. Set the "Game Pulse In" box and the "Game Pulse Out" box to the desired value of the additional games, then click the **<Write Cents Per Pulse>** button. Click on the **<Read Cents Per Pulse>** button to confirm the transfer was successful.

#### Result:

When a pulse is received, the Cashin total (or Cashout total) for each game will increase by the selected value.

## **Service & Support**

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